



ANIMAL BOARDING AGREEMENT

Better Than Home Pet Boarding Inc.

1. PARTIES

This Agreement is entered into between Better Than Home Pet Boarding Inc. (the "Kennel") and the Owner of the animal(s) described in Schedule A (the "Animal").

2. SERVICES PROVIDED

The Kennel agrees to provide boarding, supervision, feeding, and general care for the Animal during the agreed boarding period. The Owner acknowledges that the Kennel is not a veterinary or medical facility and that services provided are limited to standard boarding care within a multi-animal environment.

3. BOARDING TERM & FEES

Boarding charges apply from the calendar day of drop-off regardless of arrival time.

The Owner understands and agrees that:

- Any portion of a day may be charged as a full day
- Drop-off and pick-up times do not affect daily rates
- Additional services (including but not limited to medication administration, extra handling, cleaning, or special accommodations) may incur additional charges
- Charges may still incur at the Kennel's discretion in circumstances such as early removal, required pickup, or changes to the booking

4. DROP-OFF & PICK-UP REQUIREMENTS

All Animals must be on a secure leash or safely contained in an appropriate carrier during drop-off and pick-up.

The Owner is responsible for safe handling and control of their Animal and for preventing escape, injury, or incidents while on the premises.

5. HEALTH, FITNESS & RIGHT TO REFUSE

The Owner confirms that the Animal is in good general health, free from contagious illness, and physically and mentally fit for a kennel environment.

The Owner acknowledges that a kennel environment is active, social, and may be stressful for some animals and that not all animals are suitable for boarding.

The Kennel reserves the right to refuse or remove any Animal that:

- Appears ill, injured, weak, or in decline
- Displays excessive stress, anxiety, or inability to settle
- Requires care beyond what is reasonably provided in a boarding environment
- Poses a risk to itself, other animals, or staff

If the Animal is deemed unsuitable:

- The Owner or emergency contact must arrange prompt pick-up
- The Kennel may isolate the Animal until pickup if necessary
- Charges may still incur at the Kennel's discretion
- The Owner remains responsible for all costs associated with the stay

6. FULL DISCLOSURE REQUIREMENT

The Owner agrees to fully disclose all relevant information about the Animal, including medical conditions, medications, behavioral concerns, triggers, and any history of aggression, biting, or reactivity.

Failure to disclose material information may result in immediate removal, additional charges, or refusal of future services.

7. SENIOR & HIGH-RISK ANIMALS

Animals aged 10 years or older, or those with known health conditions, may require veterinary clearance prior to boarding and may be declined if deemed unsuitable for a kennel environment.

The Owner acknowledges that older or medically compromised animals may be at increased risk.

8. VETERINARY CARE

The Kennel will make all reasonable efforts to contact the Owner or emergency contact prior to seeking veterinary care.

If the Owner cannot be reached within a reasonable time, or the Animal requires urgent care, the Kennel is authorized to seek veterinary treatment, transport the Animal, and follow veterinary recommendations.

All veterinary and related costs are the sole responsibility of the Owner. The Kennel is not responsible for outcomes of veterinary treatment.

9. UNEXPECTED ILLNESS OR INJURY

If the Animal becomes ill or injured during its stay, the Kennel will attempt to contact the Owner. If unreachable, care will be provided as necessary.

The Owner accepts full responsibility for all treatment decisions made in good faith and all associated costs.

10. ASSUMPTION OF RISK

The Owner understands and accepts that boarding involves inherent and unpredictable risks including illness, injury, stress, escape, or death and voluntarily assumes all such risks.

11. LIMITATION OF LIABILITY

Better Than Home Pet Boarding Inc. shall not be held liable for illness, injury, loss, or death of the Animal, except in cases of proven gross negligence.

The Owner acknowledges that incidents may occur despite reasonable care.

12. OWNER RESPONSIBILITY & INDEMNITY

The Owner agrees to be fully responsible for any damage, injury, or loss caused by their Animal to other animals, persons, or property.

The Owner agrees to indemnify and hold harmless the Kennel from any claims, damages, or costs arising from the Animal's behavior, failure to disclose information, or breach of this Agreement.

13. NOISE & BYLAW COMPLIANCE

If the Animal is persistently vocal or disruptive and cannot be reasonably managed using standard non-force handling methods, the Owner agrees to arrange prompt pick-up to ensure compliance with bylaws.

14. AGGRESSION & SAFETY

If the Animal displays aggressive or dangerous behavior, the Kennel may take immediate action including isolation or removal. The Owner may be required to arrange immediate pick-up.

All resulting damages, injuries, and costs are the responsibility of the Owner.

15. DAMAGE TO PROPERTY

The Owner agrees to pay for any damage caused by their Animal and restore property to a usable condition.

16. UNCLAIMED ANIMALS

Animals not picked up within 10 days without communication may be considered abandoned and rehomed without liability.

17. GENERAL TERMS

This Agreement represents the entire understanding between the parties. The Kennel reserves the right to update policies as necessary.

18. SIGNATURES

Owner: _____ Date: _____

Kennel: _____ Date: _____

Schedule A – Animal Information & Care

Owner Name: _____

Phone: _____

Emergency Contact: _____

Emergency Phone: _____

Veterinarian Clinic: _____

Veterinarian Phone Number: _____

Animal Name: _____

Breed: _____ Age: _____ Sex: _____

Spayed / Neutered: Yes No

Feeding: Times per day: _____ Amount per feeding: _____

Type of food: _____

Medication Instructions:

Additional Care Instructions:

<input type="checkbox"/> Illness	<input type="checkbox"/> Injury	<input type="checkbox"/> Mobility Issues	<input type="checkbox"/> Anxiety
<input type="checkbox"/> Aggression	<input type="checkbox"/> Behaviour Changes	<input type="checkbox"/> None	

If applicable, explain:

Senior Dog (10+): Yes Initials: _____

Fit for Boarding: Yes Initials: _____

Emergency Pickup Agreement: Yes Initials: _____

Owner Signature: _____

Print Name: _____

Date: _____